

## **Question: How do we clean our Promethean and Touchboard?**

### **Applicable To All Promethean Activboards**

#### **Information**

Do not use abrasive powders, soap, detergents or petroleum based cleaners or solvents on the Activboard surface.

We recommend a proprietary brand of dry-wipe marker board cleaner.

Water based cleaners containing ammonia, vinegar or citrus (e.g., glass and counter cleaners) that leave no residual film are acceptable as a second choice. Please check the contents on the container label prior to use or clean and test a small area before cleaning the entire surface.

Stubborn stains or accumulations from other contaminants such as fingerprint oil, dirt, dust or use of grease, pencil or permanent markers may require use of a detergent cleaner and a soft bristle brush. After such a cleaning it will be necessary to clean the surface two or more times with the approved whiteboard cleaner or denatured alcohol.

Scratches cannot be repaired or removed and will make ink and stain removal to that area difficult. Do not use metal brushes, scrapers or cleaning cloths whose prior use is questionable.

Polishing with a standard household spray polish (ex. Pledge) will restore the smooth writing surface after cleaning.

The surface of the Activboard is made to very high standards of durability. In normal use you can expect satisfactory results every time with proper maintenance.

### **Applicable To All Turning Technologies Touchboards**

The Touch Board may be used as a standard whiteboard. Expo® dry erase whiteboard pens and cleaner are recommended. Use a soft cloth and gentle cleanser safe for whiteboards to clean the board. Pens should be magnetically attached to the right side of the Touch Board when not in use.